



## Product Bulletin

### Product Bulletin:

## CC Certified FC-Series NetApp DataFort Appliance Availability

### Revision History

November 19, 2008

Proprietary and Confidential. Restricted to NetApp employees and channel partners, each of whom is under NDA obligations. This document may not be shared with customers without prior written permission from NetApp. © Copyright 2008 NetApp, Inc. All rights reserved.

This product bulletin informs NetApp sales and NetApp partners about new or changed NetApp® products or services.

1. Summary
2. What's New?
3. Sales Tools
4. Customer-Ready Tools
5. System Requirements
6. Product Information
7. Regulatory Compliance
8. Warranty and Service
9. Additional Information

---

## 1. Summary

This product bulletin announces the availability of the CC-certified FC-Series NetApp DataFort appliance bundle. This bundle comes with Lifetime Key Management™ 2.5.1 and all the other supporting utilities to configure and support the product..

## 2. What's New?

With CC-certified NetApp DataFort, users can add:

- CryptoShred® button
- Medeco lock

## 3. Sales Tools (Sales Guides, Training Presentations, SE Presentations)

The CC-certified NetApp DataFort bundle will be the first and only solution available in the market for customers who need to secure their data through encryption. It provides us with opportunities in many federal and other government accounts that have very stringent security criteria.

.

## 4. Customer-Ready Tools (Customer Presentations, Datasheets)

N/A

## 5. System Requirements

N/A

## 6. Product Information

What to order:

1. Select additional options (such as CryptoShred) as required.
  - a. Select the appropriate license for a tape or disk environment.
  - b. If the customer needs CryptoShred, select the CryptoShred option.
  - c. If the customer needs a factory-installed pick-resistant lock, select the Security Key option.
2. To simplify key management, and to provide secure backup for encryption keys, it is required to use Lifetime Key Management 2.5.1.

Order one license per customer site (as long as the site does not exceed 32 NetApp DataFort appliances). The price includes software license only; no servers are included.

3. An offline software decryption option as a fallback is available through DataFort Decryption Software licenses.
4. Choose appropriate service and support options for the hardware and software selected above, for the duration that the customer requires. For premium support levels (such as 4-hour or 2-hour parts replacement), refer to the ServiceMaps tool for availability information before generating the quote. ServiceMaps (<http://servicemaps.netapp.com>) is a new tool from the Field Operations team that enables users to research the highest available service level in any city around the globe. If ServiceMaps indicates that Premium 2hr is available, then 2hr, 4hr, and NBD Decru replacement services are available in the area. If Premium 4hr is available, then 4hr and NBD Decru replacement services are available. If Premium NBD is available, then NBD Decru replacement service is available.
5. For a first-time NetApp DataFort customer, it is highly recommended that you add 5 days of Professional Services time per customer site *or* per every 10 NetApp DataFort appliances sold, whichever is the larger number. For example, for two sites, quote 10 days. For 30 NetApp DataFort appliances at one customer site, quote 15 days. This service includes NetApp DataFort architecture review and recommendations, implementation, documentation of system configuration, site-specific operations guide, and training. The implementation service is available in multiples of 1 day or multiples of 5 days. To quote multiple units of either PS service option, you can add the PS part to a separate line item on the quote and select the desired quantity.
6. For a new customer, consider offering the 5-day NetApp DataFort Academy training class as part of the quote. This class uses lecture and lab-based sessions to help participants understand security fundamentals, Decru products, deployment options, and best practices.

The following table lists all part numbers available through the NetApp Quote Tool, including hardware, software, support, and services.

| Part Number              | Product Description                         | Discount Category |
|--------------------------|---------------------------------------------|-------------------|
| DATAFORT-FC520V2-CMCR-R5 | Common Criteria DFORT FC520V2 Configured,R5 | B                 |

|                          |                                               |   |
|--------------------------|-----------------------------------------------|---|
| FC520-CMCR-R5            | Common Criteria DFort FC520V2,Submodel,R5     | B |
| FC520-CMCR-BASE-R5-C     | Common Criteria DFort FC520V2,2U,2-port,R5,-C | B |
| SW-DFORT-T2-CMCR-DISK-C  | Common Criteria DFort Software, Disk,T2,-C    | B |
| SW-DFORT-T2-CMCR-TAPE-C  | Common Criteria DFort Software,Tape,T2,-C     | B |
| X1741A-CMCR-R5-C         | Common Criteria DFort Crypto,2U,R5,-C         | B |
| X1764A-CMCR-R5-C         | DataFort FC520-CMCR v2.2.2 Admin Kit,R5       | B |
| SW-D-O-FC2.2.2-CMCR-R5-C | Common Criteria DFort FC-Series OS v2.2.2,-C  | B |
| X1764A-CMCR-R5           | DataFort FC520-CMCR v2.2.2 Admin Kit,R5       | B |
| SW-DFORT-CMCR-LKM        | DataFort CMCR-LKM Software                    | B |
| SW-CMCR-DFORT-KEYMGT     | DataFort CMCR-LKM v2.5.1 Software             | B |
| SW-DFORT-T2-CMCR-TAPE    | DataFort FC520-CMCR Tape - Tier 2             | B |
| SW-DFORT-T2-CMCR-DISK    | DataFort FC520-CMCR Disk - Tier 2             | B |

### Quoting

The NetApp DataFort CC bundle will be available in the December Quote Tool. For details about options, see the previous table.

### Downloading

To download software, go to [NOW Download Software](#).

### Product Availability

The NetApp DataFort CC bundle will be available in the November Quote Tool.

## 7. Regulatory Compliance

Products need to be validated against the NetApp Safety/EMI Regulatory Compliance List prior to order submission. This is required to ensure that products are being sold only in the countries in which NetApp has received regulatory compliance certification.

## 8. Warranty and Service

Standard software warranty and services apply.

## 9. Additional Information

**Contact Information:** Please contact your NetApp sales or channel partner representative with questions concerning this bulletin.